



An Essential Utilities Company



Aqua Virginia LIHWAP Program

What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a NEW emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP will assist Virginia families who are behind on their drinking water and wastewater bills to ensure their service remains active and can also be used to restore service that was previously disconnected.

LIHWAP is a grant paid directly to Aqua for the customer’s account.

Who is eligible for LIHWAP?

Any Virginia-based customer fitting the income guidelines is eligible to apply for LIHWAP funds. Applicants’ total gross household income must be at or below 150% of the federal poverty guidelines. Priority will be given to households whose water has been disconnected or is at risk of disconnection. See below for a detailed breakdown of income guidelines.

How do customers apply for LIHWAP?

Qualifying Virginia residents can visit the state’s Department of Social Services website to apply for water assistance. Residents without access to a computer or the internet can call 1-888-373-9908 for assistance with applying.

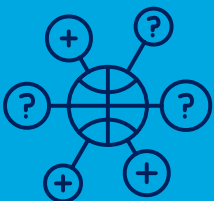
Apply Here:
www.virginialihwap.com

INCOME ELIGIBILITY GUIDELINES

Households with gross income equal to or less than the amounts below are eligible for assistance

HOUSEHOLD SIZE	INCOME LIMIT	HOUSEHOLD SIZE	INCOME LIMIT
1	\$1,699	6	\$4,649
2	\$2,289	7	\$5,239
3	\$2,879	8	\$5,829
4	\$3,469	9	\$6,419
5	\$4,059	10	\$7,009

For households with more than 10 members, add \$590 for each additional member.



Where can customers learn more?

Aqua Virginia wants to support customers in need of financial support. Customers can visit <https://www.dss.virginia.gov/> to learn more about LIHWAP and other programs that can help with utility bills.