



Notification of Water Main Valve Project

March 15, 2023

To our valued customers in the Stoneridge Master System:

What is happening, and why?

Aqua has contracted with Vaughn Utilities to install new water main valves to assist in emergency and planned repair projects.

When will the work take place?

The project is scheduled to start on Thursday, March 16, 2023. All work will be conducted at both ends of Chinaberry Course.

Will my service be interrupted?

Yes. Aqua plans to shut down water service at 9:00 A.M. on Thursday March 16, 2023. The new valve installations should take roughly 3 hours to install.

Will there be any work on my property?

While installing the new valves, some road rights-of-way will be affected. These areas will be restored before the completion of the project. All areas will be restored with the same type of material as existed prior to construction, and lawns will be restored with topsoil, seed, and stabilizing cover.

Will the valve installations affect my water quality?

During the construction, you may notice periods of cloudy and or discolored water. Aqua staff will be onsite and conducting necessary water flushing activities. We apologize in advance for any inconvenience this may cause and appreciate your cooperation and understanding during this period. Should you have any questions, please feel free to contact us toll free at 1-877- WTR-AQUA (1-877-987-2782).

Is there anything I need to do?

If your contact information has changed recently, please call (877) 987-2782 or send an email to custservreply@aquaamerica.com to provide updated information. With your updated information, Aqua will be able to notify you of any service interruptions associated with this system improvement project. You can also receive notifications about service issues by visiting the WaterSmart Alerts section at AquaWater.com.

Who should I contact if there are special questions or concerns?

Aqua Customer Service – (877) 987-2782



We appreciate your patience and cooperation as we work to upgrade your water system.

WATER VALVE REPLACEMENT PROJECT AREA

PROPOSED PROJECT LIMIT MAP

