

DRINKING WATER WARNING

BOIL YOUR WATER BEFORE USING*

***E. coli* Bacteria is Present in Preserve at Long Branch Water**

A routine sample collected at an outside faucet on 5/9/2023 tested present for total coliform. Repeat samples collected on 5/10/2023 at the well and two other distribution locations were absent for total coliform, however the original location repeat sample tested present for total coliform and E.Coli. Aqua believes the positive results are due to either a sampling error or an issue at the sampling spigot. We are taking repeat samples immediately and results are anticipated within 48 hours. These bacteria can make you sick and are especially a concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- ***E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.**
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their healthcare providers about drinking this water.

What is being done?

We are taking repeat samples immediately. We will inform you when tests show no bacteria are present and you no longer need to boil your water. We anticipate resolving the problem within 48 hours.

General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Aqua North Carolina Jennifer King	System Name Preserve at Long Branch	System Address (Street) 202 MacKenan Drive
Phone Number 877-987-2782	System Number NC4092079	System Address (City,State,Zip) Cary, NC 27511

Violation Awareness Date: 5/11/2023

Date Notice Distributed: 5/11/2023

Method of Distribution Direct Delivery

Public Notification Certification

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Amada A. Berger Amanda Berger May 11, 2023
(Signature) (Print Name) (Date)

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.