



**DRINKING WATER PROBLEM CORRECTED  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE  
ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

As a customer of Venango Water Company, you were notified on July 20<sup>th</sup> and August 12<sup>th</sup>, 2023, of a problem with the drinking water and were advised to discontinue drinking the water.

We are pleased to report that the problem has been corrected and that you can now resume drinking the water.

**What should I do?**

As a precaution, Aqua recommends customers flush any plumbing fixtures used for consumptive purposes that have not been regularly used by briefly running the water for 30 seconds prior to drinking the water. Please flush only one fixture at a time. Also, we recommend that the ice from automatic ice machines be discarded.

**What Happened?**

The potentially contaminated source of water supply was removed from service and will remain that way until it is determined safe to return to service. Aqua supplemented drinking water from its Aqua Pennsylvania Emlenton water system as permitted by PADEP and by supplying bottled water. Aqua coordinated with PA DEP and performed comprehensive water sampling and water main flushing across the system. The latest water sample results confirm compliance with drinking water regulatory standards.

If you have any questions, please visit: <https://www.aquawater.com/venango.php>

**Customer Service:** 877.987.2782

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by *Aqua Pennsylvania, Inc* on behalf of *Venango Water Company*.