

2024 Residential Disconnections													
System	Company Code	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Jefferson	1230100	4	2		3	1		5		2	5	1	
Lake	1230150	35	22	16	24	14	33	11	18	28	57	29	32
Shepard Hills	1230160												
Norlick	1230400												
Seneca	1230410(FLAT)												
Masury	1230450	13	5	8	13	3		2	1	1			
Ashtabula	1230460	44	40	33	55	36	26	33	24	49	51	57	41
Marion	1230461	10	33	99	100	67	55	59	67	35	52	55	24
Tiffin	1230462	8	11	9	10	14	3	9	5		12	8	4
Franklin	1230463	42	48	31	33	37	29	34	20	19	36	24	28
Mansfield	1230464	1	4		2		2				1	2	
Portage	1230465		4		1	1	1		1				
Lake White	1230466	1	2		1			3	2		6		
Lawrence	1230467	19	13	14	17	17	8	13	14	9	14	11	20
Mohawk	1230470												
Tomahawk	1230471												
Firestone	1230502												
Sites Lake	1230504												
	PUCO Total	177	184	210	259	190	157	169	152	143	234	187	149
	Total Dollar Amt	\$ 31,428.39	\$ 58,497.20	\$ 67,730.64	\$ 79,359.11	\$ 53,076.60	\$ 44,749.70	\$ 33,636.41	\$ 39,793.00	\$ 41,463.32	\$ 46,943.74	\$ 56,774.96	\$ 44,760.27

2025 Residential Disconnections													
System	Company Code	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
Jefferson	1230100	1	5	3	3	4	5	8		6	4		
Lake	1230150	36	12	27	32	27	36	23	32	22	25	27	22
Shepard Hills	1230160		1										
Norlick	1230400	1											
Seneca	1230410(FLAT)												
Masury	1230450			10	18	13	5	15	20	15	10	15	4
Ashtabula	1230460	87	46	57	21	96	78	88	52	84	45	45	42
Marion	1230461	102	95	39	48	43	43	13	13	27	82	46	45
Tiffin	1230462	12	10	12	11	6	2	3	4	16	5		12
Franklin	1230463	55	12	30	43	27	42	42	47	35	28	7	36
Mansfield	1230464	9		4	1	3	3	1	5	10	5	6	
Portage	1230465		2	2						2		6	
Lake White	1230466			5	1	2		2	2		1		
Lawrence	1230467	24	10	22	32	33	27	21	10	36	19	8	30
Mohawk	1230470		1										
Tomahawk	1230471												
Firestone	1230502												
Sites Lake	1230504												
	PUCO Total	327	194	211	210	254	241	216	185	253	224	160	191
	Total Dollar Amt	\$ 71,229.91	\$ 61,812.70	\$ 77,844.12	\$ 72,235.10	\$ 84,895.04	\$ 77,410.73	\$ 50,678.46	\$ 52,534.14	\$ 70,821.66	\$ 44,136.36	\$ 63,487.95	\$ 57,242.56

2024 Residential Final Notices													
System	Company Code	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Jefferson	1230100	36	46	39	38	44	43	44	46	49	33	39	32
Lake	1230150	466	403	522	443	471	435	596	527	597	502	402	445
Shepard Hills	1230160	9	6	9	4	11		8	6	1	6		6
Norlick	1230400	2	3	1	4	1	4	1	1	2		1	2
Seneca	1230410(FLAT)										4	1	8
Masury	1230450	72	59	73	66	66	56	94	77	76	73	65	78
Ashtabula	1230460	588	542	509	521	519	492	580	618	554	521	518	572
Marion	1230461	1070	1094	1035	908	953	1094	1040	1157	1134	1081	941	1147
Tiffin	1230462	316	270	311	282	326	289	348	279	350	319	245	315
Franklin	1230463	564	545	500	529	514	449	554	480	554	560	460	581
Mansfield	1230464	77	67	61	72	58	78	92	62	100	75	62	72
Portage	1230465	32	32	44	34	28	27	41	46	47	36	29	48
Lake White	1230466	18	15	21	16	23	17	24	15	23	15	9	15
Lawrence	1230467	178	153	145	136	148	155	180	170	165	172	159	154
Mohawk	1230470	13	12	9	9	8	15	10	12	12	8	9	7
Tomahawk	1230471		1	3	3	5	1	4	4	2	3	3	4
Firestone	1230502	6	1	5	10	4	3	6	6	6	3	6	
Sites Lake	1230504	1	1	3	2	1	4	2	2	2	1	1	3
	PUCO Total	3448	3250	3290	3077	3180	3162	3624	3508	3674	3412	2950	3489
	Total Dollar Amt	\$ 718,356.20	\$ 676,144.29	\$ 726,480.98	\$ 637,833.54	\$ 642,158.99	\$ 644,196.80	\$ 718,189.85	\$ 710,398.06	\$ 769,733.88	\$ 717,508.39	\$ 615,718.45	\$ 766,787.90

2025 Residential Final Notices													
System	Company Code	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
Jefferson	1230100	38	30	32	26	31	36	36	35	41	32	33	33
Lake	1230150	483	427	379	400	442	453	519	620	591	558	410	511
Shepard Hills	1230160	7	1	2	2	6	2	4	3	6	4		10
Norlick	1230400	3	1	2	2	1	1	3	3	3	3	1	
Seneca	1230410(FLAT)							3	5	6	6	3	6
Masury	1230450	71	60	72	60	64	70	94	65	76	80	68	64
Ashtabula	1230460	489	536	467	472	553	568	572	621	661	612	534	568
Marion	1230461	1073	1009	960	916	1012	1055	1045	1103	1141	1029	1113	1042
Tiffin	1230462	362	278	279	216	242	328	302	323	283	333	278	337
Franklin	1230463	575	516	464	417	461	477	512	506	534	550	485	532
Mansfield	1230464	50	72	64	52	55	74	74	79	100	93	85	66
Portage	1230465	28	43	27	31	33	40	39	48	31	42	34	43
Lake White	1230466	12	12	12	11	14	12	13	13	18	13	9	21
Lawrence	1230467	151	144	174	97	144	136	165	163	184	166	156	171
Mohawk	1230470	7	12	10	6	12	13	10	17	11	7	13	10
Tomahawk	1230471	2	2	1	4	1	3	1	4	2	2	1	3
Firestone	1230502	5	6		2	3	7	1	3	6	2	5	6
Sites Lake	1230504	1		2		1	1		1	3		1	1
	PUCO Total	3357	3149	2947	2714	3075	3276	3393	3612	3697	3532	3229	3424
	Total Dollar Amt	\$ 712,327.54	\$ 682,496.40	\$ 667,251.79	\$ 619,147.17	\$ 654,356.71	\$ 704,313.85	\$ 715,534.07	\$ 777,823.22	\$ 782,449.37	\$ 791,491.75	\$ 682,951.82	\$ 735,414.87

	Accounts over 60 days	Amt
Jan-24	2,672	\$ 276,691
Feb-24	2,548	\$ 288,597
Mar-24	2,352	\$ 337,641
Apr-24	2,495	\$ 373,793
May-24	2,401	\$ 392,085
Jun-24	2,662	\$ 337,168
Jul-24	2,148	\$ 251,776
Aug-24	1,921	\$ 253,330
Sep-24	2,013	\$ 270,676
Oct-24	2,793	\$ 413,103
Nov-24	2,295	\$ 393,477
Dec-24	2,465	\$ 438,375
Jan-25	2,426	\$ 327,003
Feb-25	1,983	\$ 318,904
Mar-25	2,421	\$ 201,384
Apr-25	1,887	\$ 322,674
May-25	2,036	\$ 338,026
Jun-25	2,637	\$ 364,731
Jul-25	2,365	\$ 390,327
Aug-25	2,255	\$ 410,770
Sep-25	2,040	\$ 344,477
Oct-25	2,052	\$ 353,577
Nov-25	2,252	\$ 359,881
Dec-25	1,974	\$ 320,362

2024 Payment Arrangements													
System	Company Code	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Jefferson	1230100	6	3	4	3	1	1	1	3		3		
Lake	1230150	34	29	22	22	18	28	34	31	39	25	38	76
Shepard Hills	1230160			2									
Norlick	1230400			1			1						
Seneca	1230410(FLAT)									1			
Masury	1230450	2	6	6	3	3	10	2	6	4	6	4	4
Ashtabula	1230460	54	50	51	37	35	55	23	43	78	31	73	73
Marion	1230461	91	77	120	65	48	106	55	90	120	61	77	77
Tiffin	1230462	19	14	24	8	15	31	23	23	23	12	35	35
Franklin	1230463	53	34	99	33	32	57	39	47	64	32	66	66
Mansfield	1230464	6	5	6	5	3	4	5	6	10	6	7	7
Portage	1230465	1	2	4		2	1	2	2	3	1	1	1
Lake White	1230466		1	1	4	1	1	3	3	2	2	5	5
Lawrence	1230467	14	20	25	10	13	15	24	20	16	12	19	19
Mohawk	1230470	1			2		1			1		1	1
Tomahawk	1230471									1	1	1	1
Firestone	1230502					1	1	1		1	1	1	
Sites Lake	1230504				1		1						
	PUCO Total	281	241	365	193	172	313	212	274	363	193	328	365
	Total Dollar Amt	\$ 95,916.75	\$ 90,976.46	\$ 137,702.87	\$ 74,504.25	\$ 52,504.19	\$ 123,087.94	\$ 71,475.07	\$ 94,502.35	\$ 145,046.71	\$ 63,410.53	\$ 50,706.26	\$ 136,244.40

2025 Payment Arrangements													
System	Company Code	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
Jefferson	1230100	1	2	1	1		2	1	1	4		1	3
Lake	1230150	26	19	28	14	24	30	13	24	52	18	16	34
Shepard Hills	1230160											1	1
Norlick	1230400												
Seneca	1230410(FLAT)												
Masury	1230450	5	2	6	5	2	5	9	7	11	7	2	6
Ashtabula	1230460	55	54	85	19	39	73	22	62	108	53	53	94
Marion	1230461	110	93	115	42	38	59	58	79	159	68	73	163
Tiffin	1230462	16	8	30	14	10	39	19	29	45	9	8	32
Franklin	1230463	41	25	69	23	18	72	35	73	80	27	24	84
Mansfield	1230464	2	1	6	2	1	4	1	2	17	5	1	5
Portage	1230465	2	5	2		1	1	2	4	2	1		1
Lake White	1230466		1	1		2	3	1		1			4
Lawrence	1230467	14	9	30	8	8	18	14	23	21	6	5	21
Mohawk	1230470		2	1			2						
Tomahawk	1230471										1		
Firestone	1230502					1	1		1				
Sites Lake	1230504												
	PUCO Total	272	221	374	128	144	309	175	305	500	195	184	448
	Total Dollar Amt	\$ 85,368.19	\$ 75,227.89	\$ 158,080.96	\$ 45,123.40	\$ 51,233.77	\$ 129,956.76	\$ 59,233.01	\$ 123,052.87	\$ 211,978.28	\$ 59,375.89	\$ 64,669.74	\$ 184,463.84

2024 Reconnections													
System	Company Code	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Jefferson	1230100	2	2		3	1		5		1	3	1	
Lake	1230150	26	19	10	14	14	22	8	14	20	41	27	24
Shepard Hills	1230160										1		
Norlick	1230400												
Seneca	1230410(FLAT)												
Masury	1230450	8	4	6	6	4			1				
Ashtabula	1230460	28	32	20	22	23	11	20	18	26	28	50	24
Marion	1230461	1	15	49	50	42	43	36	54	21	38	35	16
Tiffin	1230462	4	3	5	4	6	1	5	3		4	3	2
Franklin	1230463	23	38	31	16	39	29	19	23	8	26	22	20
Mansfield	1230464	1	2			2						1	
Portage	1230465		2	2	2		1		1	3		1	
Lake White	1230466	1			1			3		1	4	1	
Lawrence	1230467	6	11	6	11	9	5	4	6	4	6	6	12
Mohawk	1230470												
Tomahawk	1230471												
Firestone	1230502												
Sites Lake	1230504												
	PUCO Total	100	128	129	129	140	112	100	120	84	151	147	98

2025 Reconnections													
System	Company Code	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
Jefferson	1230100		6	2		4	2	9	1	2	6		
Lake	1230150	25	9	21	18	21	29	19	23	17	20	19	16
Shepard Hills	1230160		1										
Norlick	1230400												
Seneca	1230410(FLAT)											1	
Masury	1230450			6	8	7	2	13	14	8	8	12	4
Ashtabula	1230460	69	22	38	19	64	58	50	51	50	29	32	29
Marion	1230461	62	64	26	23	25	20	9	9	11	51	32	25
Tiffin	1230462	5	8	6	5	4	1	2	2	5	3		10
Franklin	1230463	44	9	26	29	27	29	33	43	22	29	6	28
Mansfield	1230464	4		2	1	2	1	1	5	5	4	4	
Portage	1230465		2	2								3	
Lake White	1230466			1	1	2		1	2				
Lawrence	1230467	12	9	11	18	19	14	16	5	18	11	5	14
Mohawk	1230470												
Tomahawk	1230471												
Firestone	1230502												
Sites Lake	1230504												
	PUCO Total	221	130	141	122	175	156	153	155	138	161	114	126

2024 Total Number of Active Residential Customers

[illegible]

2025 Total Number of Active Residential Customers

[illegible]