



NJ BOARD OF PUBLIC UTILITIES

SUMMER TERMINATION PROGRAM

Eligible Categories:

1. Recipients of benefits under the Lifeline Credit Program.
2. Recipients of benefits under the Federal Home Energy Assistance Program (“HEAP”)
3. Recipients of Temporary Assistance to Needy Families
4. Recipients of Federal Supplemental Security Income
5. Recipients of Pharmaceutical Assistance to the Aged and Disabled
6. Recipients of General Assistance benefits
7. Recipients of Universal Service Fund
8. Applicants of the Low-Income Household Water Assistance Program or any other state, local, or utility program that provides assistance or discounted rates specifically to help eligible customers pay wastewater or water bills that may exist at that time
9. Residential customers that are unable to pay their utility bills due to circumstances beyond their control which shall include, but not limited to, unemployment, illness, medical expenses, recent death of an immediate family member, and any other circumstance which might cause financial hardship. These customers should be permitted to self-certify by directly contacting their Utility or the Board’s Division of Customer Assistance.

What you must do:

1. If you believe you qualify for protection from shut offs during the STP period, you must contact the Utility at 1-877-987-2782 to advise that you are eligible for protection. You may also contact the Board of Public Utilities’ Division of Customer Assistance at 800-624-0241.
2. You should also pay as much as you can on your bills throughout the Summer Termination Program in order to avoid large overdue balances at the end of the program. This program does not eliminate bills and bills will continue to accrue.

NJBPU Summer Termination Program

If you are having trouble paying your residential electric, sewer and wastewater bill this summer, NJBPU has a program to protect from having utilities shut off for those who are eligible.

**June 15th through
August 31st**

Customers can also apply for assistance through:

***SHARES NATION:**

**609-883-1626 or
866-657-4273**

<https://sharesnation.org/programs/>

***NJ Utility Assistance**

hotline: 2-1-1

***NJ Energy Assistance Programs:**

<https://nj.gov/bpu/assistance/programs/>

AQUA NEW JERSEY

**10 Black Forest Road
Hamilton, NJ 08691**

**1-877-987-2782
www.aquawater.com**