

Notice of Approved Changes to Water and Sewer Rates
Docket No. W-218, Subs 629 and 631

*Application of Aqua North Carolina, Inc., for Authority to Adjust and Increase Rates for
Water and Sewer Utility Service in All Its Service Areas in North Carolina and for
Approval of a Water and Sewer Investment Plan*

and

Petition of Aqua North Carolina, Inc., for Approval of a Customer Assistance Program

Why am I receiving this notice?

On April 30, 2025, Aqua North Carolina, Inc. (Aqua), filed an application with the North Carolina Utilities Commission (Commission) requesting authority to increase the rates it charges its customers for water and sewer utility service in its service areas in North Carolina and approval of a three-year water and sewer investment plan (WSIP). On February 20, 2026, after reviewing the filings made by Aqua and other interested parties, the Commission issued an order approving a WSIP and approving the following water and sewer utility service rates for Rate Year 1 for Aqua's customers, excluding the Brookwood and LaGrange service areas in Cumberland and Hoke Counties and the Fairways and Beau Rivage (The Cape) service areas in New Hanover County:

WATER UTILITY SERVICE
WSIP RATE YEAR 1¹

Monthly Metered Service (Residential and Commercial customers)

Base facility charge (zero usage, based on meter size)

<1" meter	\$ 28.40
1" meter	\$ 71.00
1-1/2" meter	\$ 142.00
2" meter	\$ 227.20
3" meter	\$ 426.00
4" meter	\$ 710.00
6" meter	\$1,420.00

Usage charge, per 1,000 gallons \$ 11.66

All service areas unless noted differently below

1. Effective under Aqua's Water and Sewer Investment Plan (WSIP) Rate Year 1 for service rendered on and after February 20, 2026, through December 31, 2026. You will receive additional notices reminding you of the rate changes approved for Rate Years 2 and 3 at least 30 days before the beginning of those rate years.

Bulk Purchased Water Systems

Monthly base facility charge same as above

Usage charge per 1,000 gallons, where water purchased for resale as shown below:

<u>Service Area</u>	<u>Water Provider</u>	<u>Usage Charge</u>
Twin Creeks	City of Asheville	\$ 4.96
Heather Glen and Highland	City of Belmont	\$14.32
Southpoint Landing	City of Belmont	\$14.32
Belmeade Grove	City of Charlotte	\$ 3.02
Huntley Glen	City of Charlotte	\$ 3.02
Park South	City of Charlotte	\$ 3.02
Parkway Crossing	City of Charlotte	\$ 3.02
The Enclave at City Park	City of Charlotte	\$ 3.02
Springhill / Springdale	City of Concord	\$ 5.86
Hoopers Valley	City of Hendersonville	\$ 7.02
Crystal Creek	City of Hendersonville	\$ 7.02
Rambling Ridge	City of Hendersonville	\$ 7.02
Brookwood	City of Hickory (outside city)	\$ 3.23
Heritage Farms	City of Hickory (inside city)	\$ 3.23
Cedarwood Estates	City of Hickory (inside city)	\$ 3.23
Hill-N-Dale	City of Lincolnton	\$ 9.22
East Shores	City of Morganton	\$ 3.04
Greenfield	City of Mount Airy	\$ 7.01
Betts Brook	City of Newton	\$ 3.82
Crestwood	Davidson Water, Inc.	\$ 5.76
Lancer Acres	Davidson Water, Inc.	\$ 5.76
Beard Acres	Davidson Water, Inc.	\$ 5.76
Woodlake Development	Harnett County	\$ 3.21
Beechwood Cove	Chatham County	\$ 8.88
Chatham	Chatham County	\$ 8.88
Cole Park Plaza Shopping Center	Chatham County	\$12.59
Hidden Valley	Chatham County	\$ 8.88
Polks Landing	Chatham County	\$ 8.88
Chapel Ridge	Town of Pittsboro	\$23.11
Laurel Ridge	Town of Pittsboro	\$23.11
The Parks at Meadowview	Town of Pittsboro	\$23.11
River Hill Heights	Iredell Water Corp.	\$ 4.81
Ardmore at Flowers Plantation	Johnston County	\$ 3.96
Bedford at Flowers Plantation	Johnston County	\$ 3.96
Bennett Place	Johnston County	\$ 3.96
Castlewood	Johnston County	\$ 3.96
Chatham	Johnston County	\$ 3.96
Copper Ridge	Johnston County	\$ 3.96
Cottages at Evergreen	Johnston County	\$ 3.96
Cottonfield Village	Johnston County	\$ 3.96
Creekside Place	Johnston County	\$ 3.96

<u>Service Area</u>	<u>Water Provider</u>	<u>Usage Charge</u>
Eastlake at Flowers Plantation	Johnston County	\$ 3.96
Evergreen	Johnston County	\$ 3.96
Flowers Crest	Johnston County	\$ 3.96
Flowers Shopping Center	Johnston County	\$ 3.96
Forge Creek	Johnston County	\$ 3.96
Forrest at Flowers Plantation	Johnston County	\$ 3.96
Longleaf	Johnston County	\$ 3.96
Magnolia	Johnston County	\$ 3.96
Magnolia Place/Village	Johnston County	\$ 3.96
Mill Creek North	Johnston County	\$ 3.96
Mill Creek West	Johnston County	\$ 3.96
Neuse Colony	Johnston County	\$ 3.96
North District at Flowers Plantation	Johnston County	\$ 3.96
North Farm	Johnston County	\$ 3.96
North Farm Cottages	Johnston County	\$ 3.96
North Village	Johnston County	\$ 3.96
Parkway Center/Village	Johnston County	\$ 3.96
Parkway Townes	Johnston County	\$ 3.96
Peachtree	Johnston County	\$ 3.96
Pineville Club	Johnston County	\$ 3.96
Pineville East	Johnston County	\$ 3.96
Pineville East Cottages/Palmetto Pl.	Johnston County	\$ 3.96
Pineville East Estates	Johnston County	\$ 3.96
Pineville West	Johnston County	\$ 3.96
Plantation Park	Johnston County	\$ 3.96
Plantation Pointe	Johnston County	\$ 3.96
Poplar Woods	Johnston County	\$ 3.96
Publix at Flowers Plantation	Johnston County	\$ 3.96
River Dell East	Johnston County	\$ 3.96
River Dell Townes	Johnston County	\$ 3.96
Riverdell Elementary School	Johnston County	\$ 3.96
Ross Landing	Johnston County	\$ 3.96
South Lake Townes at Flowers Plantation	Johnston County	\$ 3.96
South Plantation	Johnston County	\$ 3.96
South Quarter	Johnston County	\$ 3.96
Southgate	Johnston County	\$ 3.96
Summerset Place	Johnston County	\$ 3.96
Sun Ridge Farms	Johnston County	\$ 3.96
Sweetgrass	Johnston County	\$ 3.96
Thales Academy at Flowers Plantation	Johnston County	\$ 3.96
The Crossing at Flowers Plantation	Johnston County	\$ 3.96
The Gardens at Flowers Plantation	Johnston County	\$ 3.96
The Meadows	Johnston County	\$ 3.96
The Nine	Johnston County	\$ 3.96
The Views at Flowers Plantation	Johnston County	\$ 3.96

<u>Service Area</u>	<u>Water Provider</u>	<u>Usage Charge</u>
The Waterfront District	Johnston County	\$ 3.96
The Woodlands	Johnston County	\$ 3.96
Trillium	Johnston County	\$ 3.96
Village at Flowers Plantation	Johnston County	\$ 3.96
Walker Woods	Johnston County	\$ 3.96
Watson at Flowers Plantation	Johnston County	\$ 3.96
Watsons Mill	Johnston County	\$ 3.96
West Ashley	Johnston County	\$ 3.96
Whitfield at Flowers Plantation	Johnston County	\$ 3.96
Whitley Corner at Flowers Plantation	Johnston County	\$ 3.96
Wilders Woods and Extension	Johnston County	\$ 3.96
Holly Hills	Town of Forest City	\$ 6.13
Pear Meadows	Town of Fuquay-Varina	\$ 9.04
Swiss Pine Lake	Town of Spruce Pine	\$ 9.16

Monthly unmetered Service (flat rate)

Residential customers	\$ 81.15
Commercial customers (per *REU)	\$101.99
*(REU = Residential Equivalent Unit)	

**SEWER UTILITY SERVICE
WSIP RATE YEAR 1²**

Monthly Unmetered Service (flat rate)

All service areas unless noted differently below

Residential customers	\$ 113.92
Commercial customers (per *REU)	\$ 159.49
*(REU = Residential Equivalent Unit)	

STEP system flat rate (Monticello, Holly Brook, Saddleridge, and Wexford)³

<u>Monticello, Holly Brook, and Saddleridge</u>	\$ 32.00
<u>Wexford</u>	\$ 25.96

Residential and Commercial Monthly Metered Service and all the Park South Station, Parkway Crossing, Belmeade Grove, Huntley Glen and The Enclave at City Park Service Areas (based on metered water usage)

Base facility charge (zero usage, based on water meter size)

All service areas unless noted differently below

<1" meter	\$ 68.35
1" meter	\$ 170.88
1½" meter	\$ 341.75
2" meter	\$ 546.80
3" meter	\$1,025.25
4" meter	\$1,708.75
6" meter	\$3,417.50

Usage charge, per 1,000 gallons	\$ 10.96
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All service areas unless noted differently below

Carolina Meadows, Inc., will be charged the sum of all contributory water meter base facility charges, which is currently 394.5 REUs.

Park South Station, Parkway Crossing, Belmeade Grove, Huntley Glen and The Enclave at City Park Service Areas

Base facility charge:

As shown above

Usage charge, per 1,000 gallons	\$ 8.64
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2. Effective under Aqua's WSIP Rate Year 1 for service rendered on and after February 20, 2026, through December 31, 2026. You will receive additional notices reminding you of the rate changes approved for Rate Years 2 and 3 at least 30 days before the beginning of those rate years.

3. Subject to pass through changes.

Hawthorne Green Apartments, Woodland Farm, and Beaver Farms Subdivision

Base facility charge per REU	\$	69.43
Usage charge, per 1,000 gallons	\$	8.73

IMPACT ON AVERAGE RESIDENTIAL BILL

The impact on the average monthly metered residential bill is as follows:

	Metered <u>Water</u>	Metered <u>Sewer</u>
Average bill under prior rates	\$64.07	\$ 91.27
Average bill under approved rates	\$80.87	\$117.67

The average monthly residential bills are based on the uniform rates for non-purchased water and sewer systems based on an approximate average usage of 4,500 gallons per month. The average residential bills for the bulk purchased water and sewer systems will vary.

WATER AND SEWER INVESTMENT PLAN:

The Commission has authorized the WSIP rate making mechanism pursuant to N.C. Gen. Stat. § 62-133.1B and Commission Rule R1-17A. The WSIP allows Aqua to recover the reasonably known and measurable capital investments and anticipated reasonable and prudent expenses approved under the WSIP. The Commission has approved a three-year plan which includes proposed water and sewer capital investment projects, anticipated water and sewer expenses, and the proposed rates to be effective in each year of the WSIP. By law, any rate adjustment allowed under an approved WSIP shall not, on an annual basis for years two and three of the WSIP, exceed five percent of the utility's North Carolina service revenues for the preceding plan year. The Commission may, however, consider the addition of certain unplanned emergency capital investments even if such expenditures would cause the cap to be exceeded. Additional information regarding the WSIP is contained in the Commission's Order and can be accessed from the Commission's website at www.ncuc.gov, under Docket Information, using the Docket Search feature for docket number "W-218 Sub 629."

RATE ADJUSTMENT MECHANISM:

The Commission authorized water and sewer system improvement charge (WSIC/SSIC) rate adjustment mechanism will not be in effect during Aqua's WSIP.

ISSUED BY ORDER OF THE COMMISSION.

This the 6th day of July, 2026.

NORTH CAROLINA UTILITIES COMMISSION



Tamika D. Conyers, Deputy Clerk