

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Aqua Pennsylvania Main System (PWSID# PA1460073)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

August 26, 2026: Aqua Pennsylvania Main System has issued a proactive boil water advisory for approximately 195 customers due to a water main break and loss of positive pressure in the distribution system. Customers on the following streets are impacted: Carli Drive, Atwater Road, N Kent Road, S Kent Road, Stoney Creek Road, Fox Lane, Kent Road, Orchard Drive, N Sproul Road from Carli Drive to Marple Road, Arbor Road, and Arden Road.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- ***Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.***
- The symptoms above are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done? When will the problem be corrected?

On August 26, 2026, a water main break caused a loss of positive pressure in portions of the distribution system. As a precaution, Aqua Pennsylvania has issued a boil water advisory for the affected customers in the area.

Samples are being collected in the system for bacteriological testing. Until satisfactory test results are received from the laboratory, customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. If you have any questions, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

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Phone Number 877-987-2782	System PWSID# PA1460073	Address (City, State, Zip) Bryn Mawr, PA 19010

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.